KNOWLEDGE, ATTITUDE ,PRACTICE TOWARDS MENTAL HEALTH AND ASSOCIATED FACTORS AMONG HEALTH CARE WORKERS IN PRIMARY HEALTH CARE UNIT IN WOLAITA ZONE, SOTHERN ETHIOPIA



By: BEZABIH BELAY (Bsc.)

A Research submitted to college of Health Sciences, Jimma University Department of Epidemiology in partial fulfillment for the requirement of Master's Degree in Public Health (MPH).

KNOWLEDGE,ATTITUDE,PRACTICE TOWARDS MENTAL HEALTH AND ASSOCIATED FACTORS AMONG HEALTH CARE WORKERS IN PRIMARY HEALTH CARE UNIT IN WELAYTA ZONE, SOUTHERN ETHIOPIA

By: BEZABIH BELAY (BSc)

Advisors:-

HENOK ASEFA (BSC, Msc, Assistant professor)

ALEMAYEHU ATOMSA (BSc, MPH)

June, 2016.

Jimma Ethiopia

#### **Abstract**

**Background**: - Mental disorders account for five percent of the total burden of disease and nineteen per cent of all disability in Africa. Approximately one out of four people in Africa may experience what the World Health Organization refers to as Common mental disorders such as anxiety or depression. In Ethiopia in general and no studies in Wolaita zone have been done to assess the knowledge, attitude and practice towards mental health among health care workers in primary health care unit before. Therefore, this study was aimed to fill this research gaps and assumed to give important information for program managers and health professionals.

**Objective**: To assess knowledge, attitude and practice towards mental health among health care workers in primary health care unit Wolaita Zone, Southern Ethiopia, 2016.

**Methods:** A cross-sectional study was conducted among 264 health care workers from 21 health centers in Wolaita zone, southern Ethiopia from February to April 2016.Structured questionnaires were used to collect information from health care workers. The collected data were entered in to Epi-data and exported to SPSS Version-16 for window and analyzed using ordinary regression to determine predictors of knowledge, attitude and practice.

**RESULT**: A total of 264 health care workers were studied with a response rate of 94.9%.

The mean age of the respondents were 27.57 with SD of 5.47.majority of them were females (52.3%), diplomas (53.8%), married (54.5%), Wolaita ethnic group (81.4%) and protestant Christians (66.7%).Majority of study participant had low level of knowledge about mental illness (52.3%).more than three out of ten (37.5%) of the respondent reported as a supernatural factors were the causes of mental illness. Many of them (49.2%) expressed a negative attitude towards mentally ill people. More than four out of ten (43.2%) reported either strongly agree 17.8% or agree 25.4% with the stereotype that people with mental illness are dangerous. Majority (51.9%) of study participant had poor practice. *having* experience of regular contact with mentally ill people has been shown to be a potent factor in reducing stigmatizing attitudes.

**Conclusion:** in-service training pertaining to mental health problems should be given to HCWs to change their low knowledge and negative views.

**Key wards**: mental illness, causes of mental illness, treatment, health care workers, knowledge, attitude, practice and wolaita zone.

## Acknowledgment

After all I would like to thank the almighty God. My thanks go to Advisors, Henok Asefa, and Alemayehu Atomsa for their repeated and tireless constructive comments throughout the development of my research paper. My gratitude is to Jimma University College of Health Sciences Department of epidemiology for giving this chance to prepare the research.

I would also like to show my sincerest appreciation to all the health care staff at the various Health facilities who took the time out of their schedules to participate in this research and Shared their interest and encouragement. Last but not least thanks to my friends for their important inputs in the preparation of this thesis.

# **Table of content**

Abstract	i
Acknowledgment	ii
Table of content	iii
List of tables	v
List of figures	vi
Acronyms	vii
1: INTRODUCTION	1
1.1. Background	1
1.2. Statement of the problem	2
2: LITERATURE REVIEW	4
2.2. Significance of the Study	8
2.3 .Conceptual Framework	9
3: OBJECTIVE	11
3.1. General Objective	11
3.2. Specific Objectives	11
4: METHODS AND MATERIALS	12
4.1. Study area and Periods	12
4.2. Study design	12
4.3. Population	12
4.3.1. Source Populations	12
4.3.2. Study Population	12
4.4. Inclusion and Exclusion Criteria	13
4.4.1. Inclusion criteria	13
4.4.2. Exclusion Criteria	13
4.5. Sample size and Sampling Techniques	13
4.5. 2. Sampling techniques	14
4.6. Data collection procedures	16
4.7. Measurement variables	16
4. 8. Analysis procedures	16
4.9. Data quality management	17

	4.10. Operational Definition	17
	4. 11.Ethical considerations	19
	4.12. Disseminations and communication of the findings	19
5.	Results	20
	5.1. Socio demographic characteristics of study participants	20
	5.2. Level of knowledge of health care workers towards mental health	25
	5.3. Level of Attitude of health care workers towards mental health	26
	5.4. Practice of health care workers towards mental health	29
	5.5. Predictors of knowledge among HCWs	30
	5.6. Predictors of Attitude among HCWs	31
	5.7. Predictors of Practice among HCWs	33
6.	Discussion	34
7.	Limitation and Strength of the study	37
	7.1. Limitation of the study	37
	7.2. Strength of the study	37
8.	Conclusion and Recommendation	38
	8.1. Conclusion	38
	8.2. Recommendation	38
	Annexes	43
	A: Consent form for the study	43
	B: Questioners for the study	44
	C: Amharic version Consent form for study	51
	D: Amharic version of the questionnaire for the study	52
	I: Bloom's cut off point and coding of the scores	58

## List of tables

Table 1: shows selected health centers by simple random sampling (lottery methods)	. 14
Table 2. Socio demographic information of health care workers in selected primary health care unit	
Wolaita Zone, Southern Ethiopia, May 2016	. 21
Table 3.Health facility related information in selected primary health care unit Wolaita Zone, Southern	n
Ethiopia, May, 2016	. 22
Table 4 Primary health care workers Knowledge about causes of, and Risk factors for mental illness in	
selected primary health care unit, Wolaita Zone, Southern Ethiopia, May, 2016 (N=264)	. 23
Table 5. Health care workers knowledge about types of mental illness in selected primary health care unit Wolaita Zone Southern Ethiopia, May, 2016	. 24
Table 6: reported mental disorders with their sign and symptoms in selected primary health care unit	
Wolaita Zone, Southern Ethiopia, May, 2016.	
Table 7 Health care workers knowledge about types of treatment for mental illness in selected Primar	
health care unit, Wolaita Zone, Southern Ethiopia, April, 2016	. 25
Table 8.Attitude of HCW towards mentally sick persons in selected primary health care unit, wolaita	
zone, Southern Ethiopia, April 2016	. 27
Table 10.Health care workers practice towards mental health in selected primary health care unit	
Wolaita Zone Southern Ethiopia, May, 2016	. 29
Table 11. Explanatory variables associated with the knowledge towards mental health based on the	
ordinal regression model with negative log-log link, in selected PHCU of Wolaita zone, Southern	
Ethiopia, April, 2016	. 30
Table 12. Explanatory variables associated with HCWs Attitude towards mental health based on the	
ordinal regression model with negative log-log link, in selected PHCU of Wolaita zone, Southern	
Ethiopia, April, 2016	. 32
Table13.Explanatory variables associated with HCWs practice towards mental health based on the	
ordinal regression model with negative log-log link, in selected PHCU of Wolaita zone, Southern	
Ethionia April 2016	33

# List of figures

Figure 1.Conceptual framework to determine KAP towards mental health among health care
workers in primary health care unit, Wolaita Zone, Southern Ethiopia
Figure 2. Schematic presentation of sampling procedure on assessment of KAP towards mental
health among health care workers in primary health care unit Wolaita Zone; Southern Ethiopia.
Figure 3 Percentages of the study participants whose total knowledge score fall under the three
categories of knowledge scores, in selected primary health care unit Wolaita Zone, Southern
Ethiopia, May 2016
Figure 4. Percentages of the study participants whose total attitude score fall under the three
categories of attitude scores, in selected primary health care unit Wolaita Zone, Southern
Ethiopia, May 2016
Figure 5.Percentages of the study participants whose total practice score fall under the three
categories of practice scores, in selected primary health care unit Wolaita Zone, Southern
Ethiopia, May 2016

## **Acronyms**

#### 1: INTRODUCTION

### 1.1. Background

Mental health is defined as "... a state of complete physical, mental and social well-being in which the individual realizes his or her own abilities, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to his or her community(1). Mental illness is a diseased condition, which is deemed undesirable for both the affected Individual and the society because it affects adversely the normal functioning of the mental, Psychological and emotional make-up of the individual and so it makes the capacity for insight, orientation, judgment, thought, mood and perception blurred(2,3). The role of primary health care workers is crucial. Research suggests that many health care workers do not receive adequate training on mental health issues or developed frank stigmatic attitudes. In most countries, primary care worker training ranges from a few hours to a maximum of one or two weeks. In fact, the professional literature suggests that negative attitudes on the part of health professionals is most toxic, since their attitudes related to the prognosis, recovery and social inclusion of people with illnesses may have a crucial impact on the lives of their patients(4,5). Misunderstandings about the nature of mental health problems, prejudice against people with mental disorders, and inadequate time to evaluate and treat psychiatric disorders in clinical settings are other contributing factors. For example, a recent study indicates that 98.5% general practitioners providing mental health services care in a primary care setting feel the need to be properly trained and oriented in the management of patients with psychiatric disorders to improve the overall quality of health care (6). However, although non-psychiatric workers in general medical facilities may acknowledge responsibility for this pivotal role in these interventions, they may miss diagnoses of mental illnesses due to lack of knowledge and time when evaluating patients presenting with psychiatric symptoms(7) Missing a diagnosis of mental disorder within a general health facility has been associated with negative stereotypes and stigmatizing attitudes reported among hospital staffs who have sufficient knowledge about schizophrenia and depression(8).

## 1.2. Statement of the problem

Research findings indicate that 30 percent of the global population each year has a mental disorder and up to 2/3 of them will not get adequate treatment (9). "Mental disorders account for 5 percent of the total burden of disease and 19 percent of all disability in Africa (10). Mental illness covers 14% to the global burden of disease worldwide. World Health Organization reported that, 154 million people globally suffered from depression, 25 million people from schizophrenia, 91 million people from alcohol use disorders, and 15 million from drug use disorders. Around 25% of individuals, in both developed and developing countries develop one or more mental or behavioral disorders at some stage in their life (11). This means that the loss of productivity (disability-adjusted life years) and risk for physical disease continue to increase due to depression, anxiety and other neuropsychiatric disorders (e.g., schizophrenia, bipolar and substance-use disorders) (12). These problems impact individuals on a day-to-day basis, especially vulnerable groups such as women, children and the poor. A systematic review of 10 studies of children's mental health problem in 6 countries of Sub-Saharan Africa indicated a prevalence rate of 14.3 % (13). The prevalence of mental illness in Ethiopia is reported as 15% for adults and 11% for children (14). Other research finding also reported the same reports by the years 2000 to 2008, the rates augmented by 3% for adults and 4% for children. From this acceleration, among every five persons, at least one will be affected by mental illness at some stage in life (14). Social beliefs that include lack of knowledge, negative attitudes and perceived stigma about mental illness, may keep those who suffer from mental illness away from treatment. Mental illness stigma is a serious concern, due to its impact on patients' willingness to seek treatment, their quality of life and the discrimination that mentally ill individuals face (15).By activating uninformed and negative responses from members of society and threatening individuals' self-esteem and self-efficacy, stigma thwarts the growth and potential of individuals and families suffering from mental illness (16). Sartorius noted that stigma extends to the institutions, health care workers and even mental health specialists who provide treatment. One result is that "stigma makes community and health decision-makers see people with mental illness with low regard, resulting in reluctance to invest resources into mental health care". Missing a diagnosis of mental disorder within a general health facility has been associated with negative stereotypes and stigmatizing attitudes reported among hospital staffs who have sufficient knowledge about schizophrenia and depression (8, 17). One of the strongest stereotype beliefs of the general public towards psychiatric patients holds that psychiatric patients have a tendency to cause injury or harm to others and to property (18, 19). As indicated by Muga and Jenkins, even if primary health care workers are capable of handling psychiatric problems, they prefer such patients to be managed by specialist mental health institutions (20). The negative stereotyped mindset of society towards people with mental illness leads to behaviors that worsen the burden of illness of the sick person. The burden of illness as stated by the World Health Organization (WHO) ranges from the economic difficulties faced by the mentally ill person and his/her family (discrimination against carrying out any livelihood activities) to emotional reactions to the illness, the stress of coping with disturbed behaviour, the disruption of household routine and restriction from participating in social activities(21). In many African societies, psychiatric illness is believed to be either an outcome of a familial defect or the 'handiwork of evil machinations' (demons, evil spirits) (22). These negative beliefs result in psychiatric patients being seen as outcasts and people who should be quarantined (22). Another common societal belief is that psychiatric patients are responsible for their illness, especially when it is an alcohol and/or substance related problem. This stigmatization denies psychiatric patients the empathy and understanding traditionally bestowed on the sick in the African society (19, 22). Having knowledge of mental illness does not always reduce the stigmatizing attitudes of primary health care workers (23). Prejudice towards people with mental illness has been shown to correlate with societal ignorance that such Persons are dangerous and unpredictable, less competent and unable to live productive lives. This in turn increases stigma towards persons with mental disorders despite increased knowledge in mental health recognition, diagnosis and management by health workers (24). Expressed negative opinions towards consumers of mental health services still occur - possibly due to the majority of the non-psychiatric health workers lacking the understanding of biological and environmental factors that cause mental illnesses (25). In Ethiopia in general and no studies in Wolaita zone have been done to assess the knowledge, attitude and practice towards mental health among health care workers in primary health care unit before. Therefore, this study was carried out to fill this research gaps and assumed to give important information for program managers and health professionals.

#### 2: LITERATURE REVIEW

A study was conducted on the knowledge and attitude towards mental illness in Abuja.

The result revealed that 96.5% of subjects perceived that people with mental illness were dangerous, 82.7% expressed fear to converse with mentally ill persons, and only 16.9% showed agreement regarding the marriage of mentally ill persons (26).

Research conducted among nurses yield similar results of stigmatizing attitudes. Shyangwa, etal conducted a survey to assess the knowledge and attitude about mental illness among nursing staff in Nepal and found that a substantial number of those interviewed felt that mentally ill were 'insane' 'violent' and 'dangerous'(27). In another study conducted by Deribew(28) among Ethiopian nurses, a similar perception of dangerousness was evident. For this study Deribew employed a self-administered KAP survey among nurses working at twelve local health centers to assess their attitude towards persons with mental health problems. in addition one out of seven nurses still thought that supernatural power (evil spirits, God's will) could causes mental health problems (28). The study done in Nepal majority had showed their knowledge about causes of mental illness as genetic or inherited (65.4%) and biochemical disturbances (90.0%) (27).

Attitudes of primary health care providers towards people with mental illness: evidence from two districts in Zambia showed that large proportion of primary health care providers interviewed endorse negative stereotypes towards mentally sick persons. For example, more than 4 out of ten (43.2%) of the respondents either strongly agreed (15.3%) or agreed (27.9%) with the statement that all people with mental illness have some strange behavior. The stereotype that people with mental illness have strange behavior was endorsed by 43.2% while 36% agreed with the stereotype that people with mental illness are dangerous and 64.8% of the respondent either strongly agree (15.3%) or agreed (49.5%) with the statement it's easy to identify who has a mental illness by the characteristics of their behaviour(29).

Primary health care (PHC) in developing countries continues to rely heavily on paramedical personnel. Using a structured questionnaire, 207 PHC workers in Nigeria were assessed on the concept, attitude to, detection and treatment of mental disorders. PHC workers without previous exposure to mental health training were significantly more likely to hold on to traditional views on the etiology of mental disorders. Most of the health workers (82%) indicated that mental disorders accounted for 5% or less of their patient load. Detection rate for the vignette on neurosis as a case of mental disorder was poorer than that for psychosis (36% vs. 71

% of respondents respectively). Psychopharmacological knowledge of the PHC workers was found to be poorest for antidepressant medication. Only 30% of the health workers could suggest specific types of mental health programme that could be introduced at PHC level. Many of them (72%) expressed a generally negative attitude towards mentally ill patients. Suggestions are made on the short and long term training requirements of the PHC workers in order to ensure the successful integration of mental health care into the primary health care programme in Nigeria (30).

A study conducted in Zambia had assessed Attitudes of primary health care providers towards people with mental illness: evidence from two districts in Zambia showed that a large proportion of primary health care providers interviewed endorse negative stereotypes towards mentally sick persons. For example, more than 4 out of ten (43.2%) of the respondents either strongly agreed (15.3%) or agreed (27.9%) with the statement that all people with mental illness have some strange behavior. The proportions either strongly agreeing or just agreeing with other negative stereotypes range from about 31.5% to approximately 40% (39.6%). The stereotype that people with mental illness have strange behavior was endorsed by 43.2% while 36% agreed with the stereotype that people with mental illness are dangerous(29).

Study conducted in India had assessed Knowledge and attitudes of doctors regarding the provision of mental health care in Doddaballapur Taluk, Bangalore Rural district, Karnataka showed that almost one third of the participants (28.0%, n = 13) had not received any training in caring for patients with mental health problems, including during their university study(31).

Perceived challenges and opportunities arising from integration of mental health into primary care: a cross-sectional survey of primary health care workers in south-west Ethiopia revealed that Diploma level PHC workers were significantly more likely to endorse supernatural causes and risk factors for mental illness when compared to degree level workers (32). One in 20 PHC workers (4.6%; n = 7) responded that traditional healers were more effective in treating mental illness than modern medicine, and 2.6% (n = 4) responded that mentally ill persons should not receive mental health care in the health centre setting. Just over one quarter (25.2%) of respondents reported that treating persons with MNS disorders in the health centre would put other patients at risk and none of the respondents had participated in any in-service training in mental health care since graduating. (32).

Several studies have investigated the knowledge, or "mental health literacy" of health care providers Chaudhary and Mishra explored the knowledge and practice of general practitioners regarding psychiatric disorders in Ludhiana (India) and its surrounding areas. Of the sample of 158 general practitioners, 95% knew the etiology of mental disorders and, were familiar with the available possible treatment options. However, 79.6% of the general practitioners did not know the criteria for diagnosing mental illness and had not received any form of training to deal with mental illness (33). These findings may not be surprising since researchers have suggested that many healthcare workers lack sufficient training on mental health (34). Similarly, a recent study carried out in India found that 98.5% of general practitioners providing mental health services in primary health care settings feel there is need for more training and orientation in the management of patients with psychiatric disorders in order to improve quality of health care (33).

Researchers have carried out studies in LAMIC, investigating the attitudes of healthcare providers towards people living with mental illness. The majority of studies focused on medical students and doctors (35, 36). And very few considered general healthcare workers, including nurses (37).

The health workers' attitudes have been associated with a number of factors. Health Care providers who were older hold more positive attitudes towards mental illness Compared to the younger ones (38, 39).

Regarding gender there are mixed findings documented. In some studies, women were reported to have lower levels of stigmatizing attitudes as compared to men (38, 39), yet the contrary was reported by Panayiotopoulos et al who found that men were more optimistic about the capabilities of patients with mental illness(40). Higher levels of education and posts held have been reported to be associated with low levels of stigma among nurses (41, 42). On the contrary, other researchers have found that health workers who had a postgraduate degree had more negative stereotypes and were less positive about the capability of a patient with mental illness compared to those who had a lower level of education (40).

Additionally, evidence has shown that regular Contact with individuals living with mental illness is strongly associated with a more Positive attitude (42).

A study conducted in US, where majority (82.4%) respondents believed that symptoms of mental illness are associated with potential violence (43). A study conducted by Mitsuko Yamada et al. who investigated nursing students' attitudes toward people with mental disorders and showed that nursing students having the experience of contact with people with mental disorders had positive attitudes toward them(44). And another study by Nikolaos Kazantzis, found that respondents with high levels of prior contact with people who have a mental illness were more comfortable in interacting with people who have a mental illness (45).

## 2.2. Significance of the Study

Nowadays, where the mental health integration into primary care is about to come to realization, there is a need to assess whether primary care providers, which will serve as the main gatekeepers for mental health conditions, have the adequate mental health knowledge and attitudes. The findings of this study would serve as source of information for Zonal health department to develop action plan and benefit different stakeholders like, public health practitioners, program planners and decision makers for further utilization. Interested Researchers in the area can use the information generated from the study as a baseline.

## 2.3.Conceptual Framework

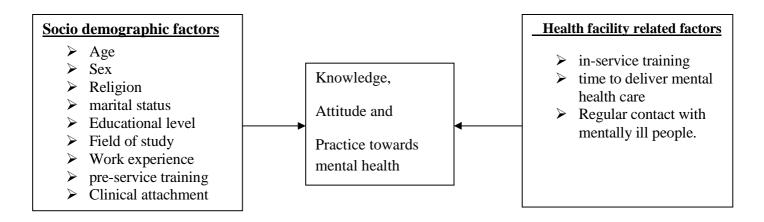


Figure 1.Conceptual framework Adapted from different literature to determine KAP towards mental health among health care workers in primary health care unit, Wolaita Zone, Southern Ethiopia

## 3: OBJECTIVE

## 3.1. General Objective

To determine Knowledge, attitude and practice towards mental health and associated factors among health care workers in primary health care unit Wolaita Zone, Southern Ethiopia, February-April 2016.

## 3.2. Specific Objectives

- > To determine the health care workers level of knowledge towards mental health
- > To assess the health care workers attitude towards mentally ill persons
- > To determine the level of practice with regards mental health among health care worker
- > To identify factors associated with knowledge, attitude and practice towards mental health among health care workers in the study area.

#### 4: METHODS AND MATERIALS

## 4.1. Study area and Periods

The study was conducted in Wolaita zone SNNPR. Soddo is the main town of the zone located 327 kms and 164kms south of Addis Ababa and Awassa town respectively. The boundaries of Wolaita zone bordered in the north by Hadiya and Sidama zone and in the South by Gamo Gofa and Dawuro zone. It has Dega, Woina dega and Kolla agro climatic zones accounting 35%, 56% and 9% respectively. Based on projection from 2007 population & Housing census report, the total population in 2013/14 was estimated to be1, 851,452 of which 49.92% were females. The majority (95%) were Wolaita by ethnic group. Administratively the zone is divided into 12 Rural Woredas and 3 Administrative towns. There are 342 kebeles In the zone having 70 governmental health centers, 334 health posts, 3 governments district hospital, 2 Private Hospital,1 Wolaita University Teaching and Referral Hospital, 27 private Rural drug vender, 3 private pharmacies, 43 private drug store, 122 private primary clinic, and 12 private medium clinic. Which are providing curative and preventive health care services to the population and potential health service coverage is 94.5%, 98% for health center and health post respectively(46). The study period was from February to April 2016.

#### 4.2. Study design

A facility based cross sectional study design.

## 4.3. Population

#### 4.3.1. Source Populations

> Includes all health officers, Nurses and midwifery in Wolaita zone working at health centers.

#### 4.3.2. Study Population

➤ Health officers, Nurses, midwifery who are working in selected health centers of wolaita zone.

#### 4.4. Inclusion and Exclusion Criteria

#### 4.4.1. Inclusion criteria

All health officers, nurses and midwifery on active duty in selected health centers Wolaita Zone.

#### 4.4.2. Exclusion Criteria

➤ Health officers, nurses and midwifery who were not in the study area during data collection.

## 4.5. Sample size and Sampling Techniques

The sample size was determined by using single population proportion formula considering the following parameter;

P =an estimate of workers knowledge, attitude & practice proportion 50% since there is no study done on KAP about mental health among health care workers in primary health care unit.

Z-score at 95% with confidence interval of = 1.96

d= Acceptable margin of error = 5% the formula for calculating the sample size (n) was:

$$n = (Z\alpha/2)^{2} p (1-P)$$

$$d^{2}$$

$$n = (1.96)^{2} \times 0.5(1-0.5) = n = 384$$

$$(0.05)^{2}$$

Since the source population is 850 that is below 10,000.therefore finite population correction is needed

$$nf = n/1 + n/N$$

nf=384/1+384/850=265 By considering the non response rate 5%, the final sample size was 278.

## 4.5. 2. Sampling techniques

From total of 70 health centres in wolaita zone, 21 health centres were selected using simple random sampling (lottery method). Each health center had given a code (1 to 70), and these numbers were written on small pieces of paper. All of them were put in a box, and then the box was shaken vigorously, to ensure randomization. Then, 21 papers were taken out of the box, and the numbers were recorded. Health care workers belonging to these selected health centers were studied.

Table 1: shows selected health centers by simple random sampling (lottery methods)

S.	Selected health centre	Bsc/diploma nurse	Health	Midwifery	TOTAL	Selected health
No			officer(HO)		health care	care worker
					workers	
1	Tebela health centre	19	3	2	24	24
2	Abela health centre	8	2	1	11	11
3	Abaya health centre	6	2	1	9	9
4	Galicha health centre	7	2	0	9	9
5	Wondo health centre	7	2	1	10	10
6	Hobicha health centres	8	2	2	12	12
7	Sodo health centres	9	9	8	26	26
8	Geneme health centres	8	2	4	14	14
9	Wadu health centre	7	4	4	15	10
10	Jage health centres	5	2	2	9	9
11	Wagara health centres	6	0	2	8	8
12	A/charake health centre	5	3	1	9	9
13	Gacheno health centres	7	3	2	12	12
14	Buge health centre	7	4	2	13	13
15	Wandara Gale health.ce	6	4	2	12	12
16	Areka.K.HC	16	6	3	25	25
17	Tome Gerera .HC	6	3	2	11	11
18	Guligula .HC	7	2	1	10	10
19	Dalibo.HC	8	2	2	12	12
20	Bakulo Sagno.HC	6	2	2	10	10
21	Boditi K.HC	15	4	3	22	22
22	TOTAL	173	63	47	283	278

### Schematic presentation of sampling procedure

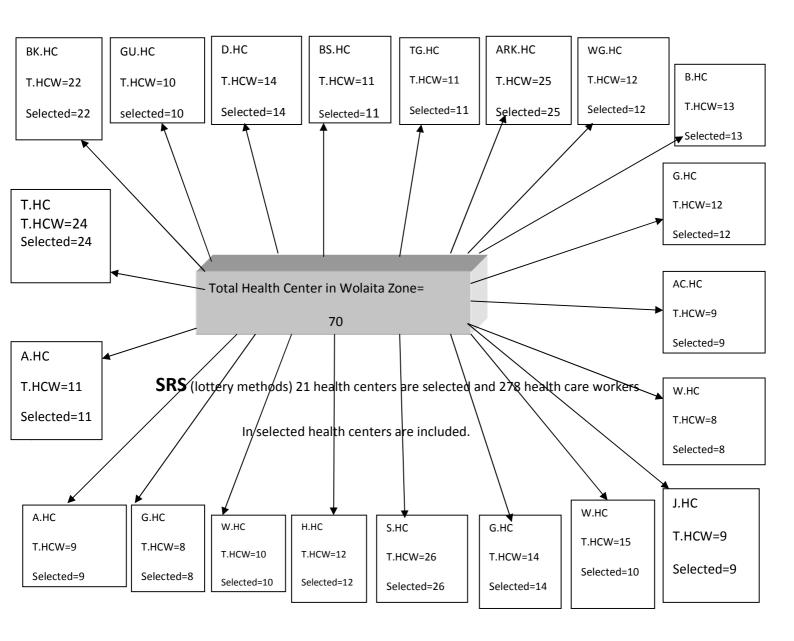


Figure 2. Schematic presentation of sampling procedure on assessment of KAP towards mental health among health care workers in primary health care unit Wolaita Zone; Southern Ethiopia.

## 4.6. Data collection procedures

Self-administered structured questionnaire was prepared in English then translated in to Amharic and translated back in to English to check for consistency. The questionnaire was adapted from different literature related to mental health and included socio- demographic characteristics, health facility related information, knowledge, attitude and practice about mental health. Data collections were carried out from February to April 2016 by two diploma level professionals who are fluent in Amharic and English. Two trained health officers were assigned as supervisors throughout the study period.

#### 4.7. Measurement variables

#### The dependent variable

➤ Knowledge, Attitude and Practice towards mental health

#### **Independent (explanatory) variables:**

#### > HCW Socio demographic related factors

♣ Age, Sex, Religion, marital status, Educational level, Field of study, Work experience, pre-service training and Clinical attachment

#### health facility related factors

- in-service training
- # time to deliver mental health care
- ♣ Regular contact with mentally ill people.

#### 4. 8. Analysis procedures

The data was entered in to Epi-Data 3.1 statistical software and then exported to SPSS version-16 for further analysis Simple descriptive statistics such as frequency and percentage were used to summarize the results, and Ordinary regression Analysis were used to identify the association between predictors and ordinal outcome variables. P-value < 0.05 was considered as statistically significant association.

## 4.9. Data quality management

The quality of data were assured through careful design, translation, back translation and pretest of the questionnaire was done on 5% of non selected health centers, proper training of the data collectors and supervisors, close supervision of the data collecting procedures, proper categorization and coding of the data, carful entry of the data and cleaning after entrance.

## 4.10. Operational Definition

**Knowledge:** knowledge towards mental health was determined using 14 points. There were four open ended questions that carried a total of 14 correct responses. Each correct response was given a score of 1 and a wrong response a score of 0. Total points to be scored were 14 and the minimum will be 0. Points were about mental illness cause/risk factors to chose from the list given (2 points), the  $2^{nd}$  questions is to list at least 4 types of mental illness (4 points), the  $3^{rd}$  question is to list at least 4 types of mental disorders with their symptoms (4points), the  $4^{th}$  questions will be to list at least 4 types of treatment for mental illness (4 points) On assessment, Bloom cut off points were used (47). A score of 80 - 100% of correct responses meant high level knowledge, a score of 60 - 79% put a scorer in a level of moderate knowledge and low level knowledge was for the respondents with a score less than 59% of the correct responses. Therefore, the scores with their respective knowledge levels will be (see annexes)

Score		description
0	11 – 14(80%-100%)	high level
0	8 – 10 (60%-79%)	moderate level
0	0-7 (≤59%)	low level

Attitude: Attitude was assessed by 15(1-15) negatively worded and 4(16-19) positively worded statements with a total of 19 questions put on Likert's scale. The highest score was expected to be 76 and the lowest score to be 0. The questions on Likert's scale had positive and negative responses that ranged from strongly agree, agree, neutral, disagree and strongly disagree. The scoring system used with respects to respondents' responses was as follows for negatively worded statement towards mentally ill people: strongly agree scored 0, agree 1, neutral 2, disagree 3, strongly disagree 4 and the reverse is true for scoring positively worded statement, meaning strongly agree 4,agree 3,neutral 2, disagree 1,strongly disagree 0. The responses were summed up and a total score was obtained for each respondent. Based on Bloom cut off points (47):

- ➤ Negative attitude- those HCWs having overall attitude score below 45points
- Neutral Attitude: those HCWs having an overall attitude score between 46-60 points
- Positive attitude (favorable): those HCWs having total attitude score between 61-76points

**Practice:** The practice was assessed by 8 Yes or No questions towards mental health care, those who said yes response got 1 point and those who said no got 0 points. The responses were summed up and a total score was obtained for each respondent. The overall practice towards mental health is said to be (good, fair and poor) based on the same criteria (Bloom's cut off point were used (47).

	Score	description
0	04 points(≤59%)	poor practice
0	56 points (60%79%)	fair practice
0	7—8 points (80%100%)	good practice

**Supernatural factors:** HCW who report from the given list of perceived causes of mental illness at least one supernatural factor was answered, he/she has believed supernatural agents as causes for mental illnesses.

Psycho-social factors: HCW who report from the given list of causes of mental illness at least one psycho-social factor was answered, he/she has considered psycho-social factors as a causes for mental illness.

**Biological factors**: HCWs who report from the given list of causes of mental illness at least one biological factor was answered, he/she has taken as biological factors as a causes for mental illness.

Health care workers: In these particular study Health officers, Nurses and Midwifes are only said to be HCWs.

Educational level: Diploma, Bachelor Degree, postgraduate degree.

Primary health care unit: in this particular study Primary Health Care Unit includes only Health Centres.

**Pre-service training:** HCWs who took psychiatric course during college training.

**In-service training:** HCWs who took on job training about psychiatry.

#### 4. 11. Ethical considerations

Ethical clearance was obtained from Jimma University College Health Sciences and Permission letter was also obtained from Wolaita Zonal Health department and District Health office. Verbal Informed consent was obtained from each respondent after explanation of the study objective. The right to withdraw from the research process at any point in time was respected. Privacy and confidentiality was maintained during the interview process.

## 4.12. Disseminations and communication of the findings

The results of the study will be presented and submitted to Department Epidemiology Jimma University. After having approval from the Department, it will be communicated to concerned bodies through reports. The findings will also be disseminated to different organizations like Ministry of Health, SNNPRS Health Bureau, Zonal Health Department, and stake holders or partners that will have a contribution to mental health program, especially in primary health care unit. The findings will be also presented in various workshops and conferences and an attempt will be made to publish the research article in scientific journals

#### 5. Results

A total of 278 HCWs who were available during the period of data collection were reached; of whom 264 of them agreed to participate and giving the ultimate response rate 94.9%. Sodo town health center comprised larger proportion 23 (8.7%) of the respondents; followed by Tebela health center which encompassed 21 (7.9%). The minimum numbers of participants were from Wagara health center which comprised 4 (1.5%).

## 5.1. Socio demographic characteristics of study participants

The age of the study participants ranged from 20 to 55 years with the mean age 27.57. The age group 20-29 constituted the largest part that comprised 192 (72.7%) of the respondent. Almost half, 138(52.3%) of the study participants were female. Majority 145 (54.9%) of the study participants were married followed by unmarried 117 (44.3%). One hundred seventy six (66.7%) participants were protestant; while 63 (23.9%) and 16(6.1%) of them were orthodox and catholic respectively. With regards to their professional characteristics, 135 (51.1%) were nurses, followed by health officers 86 (32.6%) and midwifery 41 (15.5%). Majority 142 (53.8%) of them were diploma holders. Regarding the work experience 118 (44.7%) of the study participants had greater than five years of experience (Table 2).

Table 2. Socio demographic information of health care workers in selected primary health care unit Wolaita Zone, Southern Ethiopia, May 2016.

Characteristics		Frequency	percent
Age(n=262)	20-29	191	72.3
	30-39	61	23.1
	40-49	6	2.3
	50-59	4	1.5
Sex(n=264)	Female	137	51.9
	Male	127	48.1
Religion(n=264)	Protestant	176	66.7
-	Orthodox	63	23.8
	Muslim	9	3.4
	Catholic	16	6.1
Marital status(263)	Unmarried	119	45.1
	Married	144	54.5
	Divorced	1	0.4
Ethnicity(n=262)	Wolaita	215	82.1
	Amahara	25	9.5
	Others	22	8.4
Educational level(n=264)	Diploma	142	53.8
	Degree	90	34.1
	Postgraduate degree	32	12.1
Field of Study(n=264)	Diploma clinical Nurse	106	40.2
	Degree clinical nurse	29	11
	Health officer	88	33.3
	Diploma midwifery	36	13.6
	Degree midwifery	5	1.9
Pre-service training(n=264)	Yes	222	84.1
	No	42	15.9
from where you get(n=222)	from Collage	222	100.
Clinical Attachement(n=222)	Yes	47	21.2
	No	175	78.8
Work experience(n=262)	<3 years	94	35.9
	3-5 years	49	18.7
	>5 years	119	45.4

With regards to regular contact with mentally ill people (50.4%) said had contact. Around one hundred eighty six (70.5%) reported that there is no time to deliver mental health care. all of the study participants reported that they had never attained In-service training on mental health. (Table 3)

Table 3.Health facility related information in selected primary health care unit Wolaita Zone, Southern Ethiopia, May, 2016.

Characteristics		Frequency	Percentage
Regular contact with mentally ill people(264)	Yes	133	50.4
	No	131	49.6
Presence of time to deliver mental health care(n=264)	Yes	78	29.5
	No	186	70.5
In-service training in mental health(n=264)	Yes	0	0
	No	264	100

Regarding the causes and risk factors for mental illness, 99 (37.5%) of the PHC workers considered supernatural or spiritual factors to be important. However, two hundred five (77.7%) reported psychosocial causes and 214 (81.1%) responded biological factors played a role. from reported supernatural causes the most responded factors is evil spirit by 60(22.7%) followed by magic 54(20.5%).in the case of psychosocial factors frequently equally reported are unemployment and physical illness by one hundred forty four (54.5%) followed by loss of loved one 137(51.9%) respectively. Regarding biological causes use of psychoactive substance responded by one hundred seventy one (64.8%), followed by Neurochemical imbalance 160(60.6%).See table 4

Table 4 Primary health care workers Knowledge about causes of, and Risk factors for mental illness in selected primary health care unit, Wolaita Zone, Southern Ethiopia, May, 2016 (N=264)

	Characteristics	N (%)
	Supernatural causes	99(37.5)
Evil Sprit		60(22.7)
Sin Committed		24(9.1)
Attack from evil Sprit		49(18.6)
Magic		54(20.5)
will of God		25(9.5)
Curse		40(15.2)
Evil eye		29(11)
	Psychosocial factors	205(77.7)
Unemployment		144(54.5)
Divorce		135(51.1)
Work overload		111(42)
loss of loved one		137(51.9)
conflict in marriage		118(44.7)
Physical illness		144(54.5)
<b>Financial Constraint</b>		101(38.3)
physical or sexual abuse		132(50)
	Biological factors	214(81.1)
Use of psychoactive substance		171(64.8)
Neurochemical imbalance		160(60.6)
Genetic exposure		126(47.7)

When asked to list all the mental illnesses that they knew of, 70 (26.5%) of respondents did not list any mental illness. The most frequently identified mental illness was schizophrenia136 (51.5%) followed by depression103 (39%), mania or bipolar disorders 96 (36.4%) and anxiety 70 (26.5%). (See table 5. below)

Table 5. Health care workers knowledge about types of mental illness in selected primary health care unit Wolaita Zone Southern Ethiopia, May, 2016.

Characteristics		Percentage
	frequency	
Depression	103	39
Anxiety	70	26.5
Schizophrenia	136	51.5
Mania and Bipolar disorders	96	36.4
psychotic Disorders	42	15.9
Dementia	41	15.5
Mood Disorders	48	18.2
Others	10	3.8
Not listed types of mental illness	70	26.5

When asked to list mental disorders and their symptoms about 59(22.35%) listed some of the symptoms, 205(78%) did not list any symptoms, indicating a low level of awareness. Of those who listed symptoms of depression, the most frequently identified symptoms were lack of interest and sad mood 10(3.8%), feeling depressed or fearful 9 (3.4), loss of interest 8(3.03) and loss of appetite 6 (2.27%). In those who listed symptoms of psychotic disorders, 7(2.65%) respondents identified delusions and 8(3.03%) identified hallucinations as being characteristic symptoms and signs with regard to symptoms of Schizophrenia 11 (4.17%) reported disordered thinking and speech as a distinguished sign and symptoms(see table 6. below).

Table 6: reported mental disorders with their sign and symptoms in selected primary health care unit Wolaita Zone, Southern Ethiopia, May, 2016.

Characteristics	Reported Sign and	Frequency	Percentage
	symptoms		
Depression	lack of interest and sad mood	10	3.8
	feeling depressed or fearful	9	3.4
	loss of interest	8	3.03
	loss of appetite	6	2.27
Schizophrenia	disordered thinking and	11	4.17
	speech		
psychotic disorders	Delusion	7	2.65
	Hallucination	8	3.03
Not listed types mental discords with		205	77.65
their sign and symptoms			

When asked to identify medications used in mental health care, the majority could not identify either an antipsychotic or antidepressant medication: chlorpromazine was identified by 107(40.5%), haloperidol by 89(33.7%) and Amitriptyline by 54(20.5%), diazepam by 134(50.8%) and phenobarbitone 149(56.4%) are reported medical treatment for mental disorders. (See table7 below)

Table 7 Health care workers knowledge about types of treatment for mental illness in selected Primary health care unit, Wolaita Zone, Southern Ethiopia, April, 2016.

Treatment types reported	Frequency	
		Percentage
Diazepam	134	50.8
Phenobarbitone	149	56.4
Amitriptyline	54	20.5
Haloperidol	89	33.7
Chlorpromazine	107	40.5
Others	49	18.6
Don't know	68	25.7

## 5.2. Level of knowledge of health care workers towards mental health

The overall knowledge score ranged from 0 to 13 with a mean of 7.2. Figure 6.1 shows the proportion of the study participants whose score fall into three categories as per Bloom's cut off point (60%-80%).about the majority 138(52.3%) of the study participants fall under the category of "low level knowledge score" while 64 (24.2%) were found to have medium knowledge score and 62(23.3%) of the study participants were high level of knowledge.

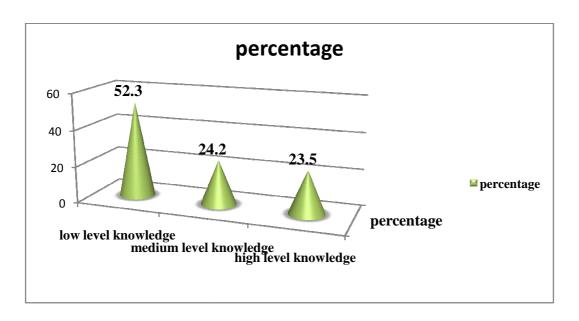


Figure 3 Percentages of the study participants whose total knowledge score fall under the three categories of knowledge scores, in selected primary health care unit Wolaita Zone, Southern Ethiopia, April 2016

## 5.3. Level of Attitude of health care workers towards mental health

A number of questions were asked in order to examine the attitudes of primary health care workers towards people with mental illness. Study participants were asked to indicate on a 5-point Likert type scale the extent to which they agreed or disagreed with certain statements. For example, more than 7 out of ten (78%) of the respondents either strongly agreed (33.3%) or agreed (44.7%) with the statement that all people with mental illness have some strange behavior. while 25.4% agreed with the stereotype that people with mental illness are dangerous. more than two-thirds (67.1%) of the respondents either strongly agreed (16.3%) or agreed (50.8%) with the idea that All people with mental illness have some strange behavior. Also, almost half (49.3%) of the respondents strongly agreed (18.6%) or agreed (30.7%) with the notion that mentally ill patients should not be treated in the same health centre as general patients. In addition, 37.9% and 21% of respondents agreed or strongly agreed that mentally ill people should not be allowed to work or to have children, respectively. just one fourth (25.3%) of the respondents strongly agreed (6.4%) or agreed (18.9%) with the idea of handcuffing violent mental patients where as in the case of detaining mental patients in a solitary place less than half(43.6%) of the respondents either strongly agreed (16.3%) or agreed (27.3%). on other hand

more than 7 out of ten(77.6%) of the respondents moreover strongly disagreed(35.5%) or disagreed with the idea of traditional healers are better in effectiveness than our medical care. More than 6 out of ten (64.4%) respondents agreed with the statement that mentally sick persons are entitled to the same attention in the health center as general patients, while 26.1% thought that it was not. In addition, about 58% either agreed (30.3%) or strongly agreed (27.7%) with the statement that Mental illness is a problem for Ethiopia and 26% not supported the statement. Nine out of ten (90.1%) respondent agreed with the statement that mental health care is important; while 6.4% thought it was not. furthermore 85.7% of the respondent either agree strongly (52.7%) or agree (33%) with the statement that As far as possible mental health services should be provided through community-based facilities (See Table 8 below).

Table 8.Attitude of HCW towards mentally sick persons in selected primary health care unit, wolaita zone, Southern Ethiopia, April 2016

Characteristics	Strongly agree	Agree	undecid
People with mental illness have unpredictable behavior(n=262)	88(33.3%)	118(44.7%	38(14.49
If people become mentally ill once, they easily become ill again(n=262)	39(14.8%)	`102(38.6 %)	56(21.29
People with mental illness are dangerous	47(17.8%)	67(25.4%)	63(23.9%
It's easy to identify who has a mental illness by the characteristics of their behavior	69(26.1%)	141(53.4%	24(9.1%
All people with mental illness have some strange behavior(n=664)	43(16.3%)	134(50.8%	29(11%)
Find it hard to talk to someone with mental health problems(n=663)	47(17.8%)	77(29.2%)	64(24.29
Even after treatment, I would be doubtful to be around people who has been treated for mental illness(n=663)	18(6.8%)	41(15.5%)	48(18.29
Mental patients should not be treated in the same health center with other people(n=662)	49(18.6%)	81(30.7%)	29(11%)
People with mental illness should not be allowed to work(n=264)	35(13.3%)	65(24.6%)	40(15.2%
Political and individual rights of mentally ill persons should be suspended while on treatment to help them(n=264)	25(9.5%)	39(14.8%)	13(4.9%
Those with mental illness should not have children(n=264)	24(9.1%)	31(11.7%)	23(8.7%
Violent mental patients should be handcuffed(n=264)	17(6.4%)	50(18.9%)	44(16.79
Detention in a solitary place should be considered for people with mental illness(n=264)	47(16.3%)	72(27.3%)	31(11.79
I would not want to live next door to someone who has been	18(6.8%)	25(9.5%)	17(6.4%

mentally ill(n=264)			
traditional healers are better in effectiveness than our medical care(n=264)	14(5.3%)	15(5.7%)	30(11
Mentally sick persons are entitled to the same attention in the health center as general patients(n=264)	90(31.1%)	88(33.3%)	17(6.4
Mental illness is a problem for Ethiopia(n=264)	73(27.7%)	80(30.3%)	41(15
Mental health care is important(n=262)	150(56.8%)	88(33.3%)	7(2.79
As far as possible mental health services should be provided through community-based facilities(n=262)	139(52.7%)	87(33%)	11(4.2

The overall attitude score for all items was computed for each participant, and the minimum attitude score was 18 and the maximum was 69 with mean attitude score of 43.44. Greater proportion 130(49.2%) of the respondents was found to have negative attitude and 93 (35.2%) of them had neutral attitude and 41(15.5%) had positive attitude towards mental illness. Figure 6.2 depicts the proportion of the study participants whose total score fall under the categories of negative, neutral and positive attitude score.

#### **HCWs Attitude towards mentally ill people**

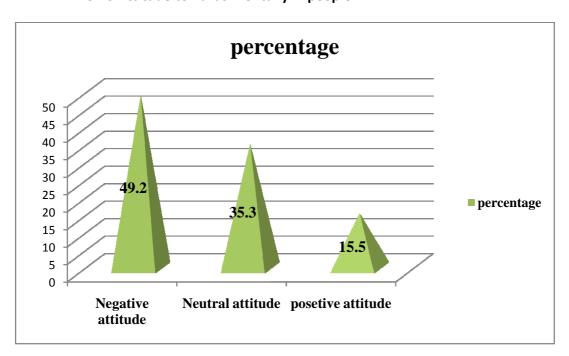


Figure 4. Percentages of the study participants whose total attitude score fall under the three categories of attitude scores, in selected primary health care unit Wolaita Zone, Southern Ethiopia, May 2016

#### 5.4. Practice of health care workers towards mental health

Regarding practice of health care workers towards mental health service 138(52.3%) said it is hard to talk to someone with mental health problem. On the other hand 116(43.9%) of the respondent said they were not comfortable with attending to people with mental illness. two out of ten (20.5%) of the survey respondent reported they have ever provided treatment to a person with mental illness in their health instution.199 (75.4%) of the respondent reported that they have ever referred anyone with mental illness for treatment. from those who referred someone with mental illness 23(35.38%) got feedback on the patients they had referred. More than nine out of ten (92.8%) of the respondent thought that they did not believe that they receive sufficient support from the mental health services to build their capacity.246(93.2%) did not think that the health facility where they work can accommodate the care of persons with mental illness. The entire respondent reported ever supervised by mental health specialist.

Table 9.Health care workers practice towards mental health in selected primary health care unit Wolaita Zone Southern Ethiopia, May, 2016.

	Characteristics	Respo	onse n (%)
		Yes	No
1	Is it hard to talk to someone with mental health problems?	138(52.3)	122(47.7)
2	Are you comfortable with attending to people with mental illness?	148(56.1)	116(43.9)
3`	Have you ever provided treatment to persons with mental illness in your health center?	54(20.5)	210(79.5)
4	Have you ever referred anyone with a mental illness for treatment?	65(24.6)	199(75.4)
5	Did you receive feedback on the patients you have referred?	23(35.38)	42(64.62)
6	Do you believe that you receive sufficient support from the mental	19(7.2)	245(92.8)
	health services to build your capacity?		
7	Do you think that the health facility where you work can accommodate the care of persons with mental illness?	18(6.8)	246(93.2)
8	Have you ever supervised by mental health specialist?	0(0%)	264(100%)

The overall practice score for all items was computed for each participant, and the minimum practice score was 0 and the maximum was 7 out of 8 points with mean practice score of 3.03. Majority of study participant had poor practice 137(51.9%) which were below Bloom's cut off point, 60%-80%. while 67(25.4%) fair practice and 60(22.7%) good practice.

#### **Overall practice about MH**

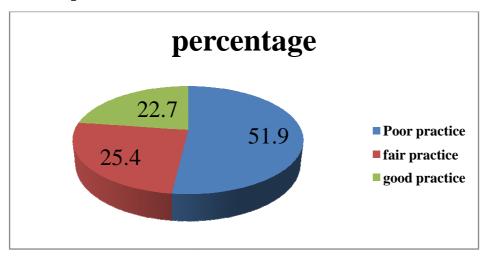


Figure 5.Percentages of the study participants whose total practice score fall under the three categories of practice scores, in selected primary health care unit Wolaita Zone, Southern Ethiopia, May 2016

#### 5.5. Predictors of knowledge among HCWs

Ordinal regression analysis was conducted to identify predictors of knowledge among HCWs. The significance of the test for sex and regular contact with mentally ill people were found with p-value less than 0.05. Both Sex and regular contact with mentally ill people had opposite effect where they estimate by negative. This means that as sex of female increases the probability of being in one of the higher categories decrease and as no experience of regular contact with mentally ill people increases the probability of being in one of the higher categories decrease.

Table 10. Explanatory variables associated with the knowledge towards mental health based on the ordinal regression model with negative log-log link, in selected PHCU of Wolaita zone, Southern Ethiopia, April, 2016.

			Parameter Es	timatos					
_		·	Estimate	Std.	Wald	Df	Sig.	95% Cor	fidence
			Louinate	Error	vvaid	Di	Oig.	Inter	
								Lower	Upper
								Bound	Bound
Threshold	[Level of knowle	edge = 0]	-1.973	1.528	1.668	1	.197	-4.968	1.021
	[Level of knowle		918	1.528	.361	1	.548	-3.912	2.076
Predictors	Age		-1.121	.725	2.390	1	.122	-2.543	.300
	0. 20	-29 years	773	.686	1.270	1	.260	-2.117	.571
		39 years	780	.959	.662	1_	.416	-2.659	1.099
	2.40-	49 years	0 <sup>a</sup>			0			
		59 years							
	Sex 0.fema		611	.212	8.302	1	.004	-1.027	195
	1.male	)	0 <sup>a</sup>			0			
	D !!			400	4 400	4	000	4.070	000
	Religion 0.prote		444	.422	1.106	1	.293	-1.272	.383
	1.ortho		945	.502	3.540	1	.060	-1.929	.039
	2.mus		809 0 <sup>a</sup>	.752	1.159	1	.282	-2.283	.664
	3.cath	OIIC	0	· .	<u>.</u>	0		•	· · ·
	Marital status	0.unmarried	.683	.237	8.288	1	.784	.218	1.148
	Marital Status	o.umameu	.003 0 <sup>a</sup>	.231	0.200	0	.704	.210	1.140
		1.married	0		•	0	•	•	•
		imamou							
	Ethnicity	0.wolaita	758	.385	3.882	1	.069	-1.512	004
		1.amahara	108	.386	.079	1	.779	865	.649
		2.others	0 <sup>a</sup>			0			
	Educational leve	el 0.diploma	1.038	1.199	.750	1	.386	-1.311	3.388
		1.degree	067	.423	.025	1	.874	896	.761
			0 <sup>a</sup>			0			
	2.Pos	stgraduate degree							
	<b>5</b> 111 1 1 0 1								4 400
		oloma clinical nurse	-1.446	1.455	.988	1	.320	-4.297	1.406
		c clinical nurse	261	1.369	.036	1	.849	-2.945	2.422
		alth officer	097	1.307	.006	1	.941	-2.660	2.465
		oloma.M.wifery	-2.035 0 <sup>a</sup>	1.047	3.779	1 0	.052	-4.087	.017
	4.08	c M.wifery	U	•		U	•		•
	Pre-service train	ning 0.No	.568	.998	.323	1	.570	-1.389	2.524
	T TO SOLVICE ITAII	1.yes	.500 0ª	.550	.020	0	.570	1.505	2.024
	Clinical attacher		.303	.265	1.310	1	.252	216	.821
		1.Yes	0 <sup>a</sup>			0			.02.
	Work experience		.768	.304	6.371	1	.072	.172	1.364
		1.3-5 years	.228	.291	.615	1	.433	342	.798
		2.>5 years	0 <sup>a</sup>			0			
	Contact mental		639	.213	9.013	1	.003	-1.055	222
		1.Yes	0 <sup>a</sup>			0			
	Time to deliver	M.H.care 0.N0	365	.201	3.277	1	.070	759	.030
		1.yes	0 <sup>a</sup>			0			
Link function: Ne	gative Log-log.								
a. This paramete	r is set to zero be	cause it is redundant							

# 5.6. Predictors of Attitude among HCWs

Ordinal regression analysis was conducted to identify predictors of attitude towards mentally ill people among HCWs. The significance of the test for regular contact with mentally ill people was found with p-value less than 0.05. Regular contact with mentally ill people has opposite effect where it estimates by negative. This means that no experience of regular contact with

mentally ill people increases the probability being in one of the higher categories (favorable attitude) decreases.

Table 11. Explanatory variables associated with HCWs Attitude towards mental health based on the ordinal regression model with negative log-log link, in selected PHCU of Wolaita zone, Southern Ethiopia, April, 2016.

			Parameter E	etimates					
			Estimate	Std.	Wald	Df	Sig.	95% Coi	nfidence
_				Error			- 3	Inte	
								Lower	Upper
								Bound	Bound
Threshold	[Level of attitude =		955	1.537	.386	1	.534	-3.967	2.057
Duadiatana	[Level of attitude =	1]	.535	1.540	.121	1	.728	-2.484	3.554
Predictors	Age 0. 20-29	voare	398 534	.748 .725	.284 .543	1	.594 .461	-1.865 -1.954	1.068 .887
	1. 30-39		-1.828	1.249	2.142	1	.143	-4.277	.620
	2.40-49		0 <sup>a</sup>	1.240	2.172	0	.140	7.211	.020
	3.50-59				·		-	·	·
	Sex 0.female	,	340	.202	2.837	1	.092	735	.056
	1.male		0 <sup>a</sup>			0			
	Religion 0.protesta		675	.387	3.047	1	.081	-1.433	.083
	1.orthodo		610	.446	1.868	1	.172	-1.484	.265
	2.musilim 3.catholic		443 0 <sup>a</sup>	.779	.324	0	.569	-1.970	1.083
	3.Catriolic		U	•		U		•	·
	Marital status	0.unmarried	091	.216	.178	1	.673	515	.332
	Wanta status	o.aa.	0 <sup>a</sup>			0	.0.0	.0.0	.002
		1.married							
	Ethnicity	0.wolaita	.452	.431	1.098	1	.295	393	1.297
		1.amahara	.456	.458	.993	1	.319	441	1.354
		2.others	0 <sup>a</sup>	•	•	0			
	Educational level	0.diploma	-1.045	1.157	.815	1	.367	-3.313	1.223
	Educational level	1.degree	211	.405	.272	1	.602	-1.005	.583
		1.degree	0 <sup>a</sup>	.+00	.212	0	.002	1.003	.000_
	2.Postgr	aduate degree							
		, and the second							
	Field study 0.diplor		.482	1.579	.093	1	.760	-2.614	3.577
		inical nurse	573	1.337	.183	1	.668	-3.194	2.048
	2.health		394	1.289	.094	1	.760	-2.920	2.131
		na.M.wifery	1.042 0 <sup>a</sup>	1.287	.655	1	.418	-1.482	3.565
	4.Bsc N	i.wiiery	U			0	•		•
	Pre-service training	1 0.No	499	.887	.317	1	.574	-2.237	1.239
		1.yes	0 <sup>a</sup>			0			66
	Clinical attachemer		.339	.277	1.505	1	.220	203	.882
		1.Yes	0 <sup>a</sup>			0			
	Work experience	0. <3 years	.455	.279	2.652	1	.103	093	1.002
		1.3-5 years	.239	.260	.840	1	.359	272	.749
	Contact	2.>5 years	0 <sup>a</sup>	407	F 040	0	045		
	Contact mental pat	ient 0.No 1.Yes	480 0ª	.197	5.942	0	.015	867	094
	Time to deliver M.F		190	.197	.932	1	.334	576	.196
	. And to dolly or lyi.i	1.yes	0 <sup>a</sup>	.107	.002	0	.004	.570	.133
Link function	: Negative Log-log.	.,,							
	neter is set to zero be	ecause it is redund	dant.						

# 5.7. Predictors of Practice among HCWs

Ordinal regression analysis was conducted to identify predictors of practice among HCWs. No significant association were found among predictors of ordinal outcome variables

Table12.Explanatory variables associated with HCWs practice towards mental health based on the ordinal regression model with negative log-log link, in selected PHCU of Wolaita zone, Southern Ethiopia, April, 2016.

		Parameter I	Ectimates					
		Estimate	Std. Error	Wald	Df	Sig.	95% Confide	ence Interval
		Estimate	Std. Liftor	vv ara	Di	Sig.	Lower	Upper
							Bound	Bound
Threshold	[Level of practice = 0]	10.371	1.360	58.190	1	.000	7.707	13.036
	[Level of practice = 1]	11.496	1.348	72.751	1	.000	8.854	14.138
Predictors	Age 0. 20-29 years	927	.698	1.762	1	.184	-2.296	.442
	1. 30-39 years	905	.668	1.836	1	.175	-2.215	.404
	2.40-49 years	680	.858	.628	1	.428	-2.362	1.002
	3.50-59 years	$0^{a}$	•	•	0		•	•
	Sex 0.female	.206	.211	.955	1	.328	207	.619
	1.male	0 <sup>a</sup>	.211	,,,,	0	.320	.207	.017
	T I I I I I I I I I I I I I I I I I I I	Ü		•		•	·	·
	Religion 0.protestant	.334	.428	.609	1	.435	505	1.172
	1.orthodox	.163	.506	.103	1	.748	829	1.155
	2.musilim	-1.786	1.110	2.591	1	.108	-3.961	.389
	3.catholic	$0^{a}$			0			
		222	22.4	1.006		1.65	105	<b>5</b> 00
	Marital status 0.unmarried	$\frac{.323}{0^a}$	.234	1.906	0	.167	135	.780
	1.married	0	•	•	U	•	•	•
	1.married							
	Ethnicity 0.wolaita	732	.373	3.858	1	.089	-1.462	002
	1.amahara	142	.396	.128	1	.720	919	.635
	2.others	$0^{a}$			0			
	Educational level 0.diploma	-2.524	1.166	4.681	1	.052	-4.810	238
	1.degree	110	.378	.085	1	.771	852	.632
		$0^{a}$			0			
	2.Postgraduate degree							
	Field study 0.diploma clinical nurse	13.495	1.093	152.316	1	.068	11.352	15.638
	Field study o.diploma chinical nurse	12.662	1.093	132.310	1	.061	10.512	14.812
	1.Bsc clinical nurse	12.187	1.076	128.297	1	.059	10.078	14.296
	11250 Chimeat Hurse	-1.349	1.062	1.615	1	.204	-3.430	.731
	2.health officer	$0^{a}$			0			
	3.diploma.M.wifery							
	4.Bsc M.wifery							
	D ON	15 207	000		1		15 207	15 207
	Pre-service training 0.No 1.yes	15.307 0 <sup>a</sup>	.000	·_	0	•	15.307	15.307
	Clinical attachement 0.No	442	.255	3.004	1	.083	943	.058
	1.Yes	0 <sup>a</sup>	.233	3.004	0	.003	)43	.036
	Work experience 0. <3 years	550	.311	3.130	1	.077	-1.159	.059
	1.3-5 years	508	.322	2.487	1	.115	-1.139	.123
	2.>5 years	$0^{a}$			0			
	Contact mental patient 0.No	114	.209	.299	1	.585	524	.296
	1.Yes	$0^{a}$			0			
	Time to deliver M.H.care 0.N0	.004	.211	.000	1	.985	410	.418
1:16 : .	1.yes	$0^{a}$		- ·	0	-		·_
	Negative Log-log.							
a. This parame	eter is set to zero because it is redundant.							

#### 6. Discussion

This study assessed the knowledge, attitudes and practice towards mental health among HCWs in selected primary health care unit of Wolaita Zone in Southern Ethiopia .In this study, nearly about 138(52.3%) of the study participants fall under the category of "low knowledge score" while 64(24.2%) were found to have medium knowledge score and the rest 62(23.5%) of the study participants were high level of knowledge. twenty three and twenty one percent of health care workers said that causes/risk factors for mental illness were evil spirit and magic respectively. Almost more than one out of ten (15.9%, n= 42) of study participants had not received pre-service training in psychiatry caring for patients with mental health problems, including during their collage study. The finding of this study is lower than the study done in India (28%, n=13) the difference might be due to educational curriculum or different sample population (31). More than eight out of ten (84.1%, n=222) had received pre-service training on mental health However, of these, only 21.2 % (n = 47) reported having a clinical attachment in mental health care during their training, the majority (78.8%, n=175) were not. And all of study participant reported that they had not taken in-service training since graduating from college. Our finding is also parallel with study done in Ethiopia Jimma zone and higher than the study done in India 79.6% of the general practitioners did not know the criteria for diagnosing mental illness and had not received any form of training to deal with mental illness in India (32,33). In this study the majority of respondents believed that mental illness could be caused by use of psychoactive substance (64.8%, n=171), Neurochemical imbalance in the brain (160, n=60.6%), genetic exposure (47.7%, n=126) and financial constraints (38.3%, 101), this finding is lower than the study done in Nepal, these difference might be due to different sample population(27). our health care workers reported supernatural causes of mental illness; their perception on the causes of mental health problems may not go with that of the public because of their training. However, more than three out of ten (37.5%) health care workers still thought that supernatural power such as evil spirit, sin committed, attack from evil spirit, magic, will of God, curse, and evil eye could causes mental health problems, which is higher than the study done in Ethiopia Jimma zone, the difference might be due to deep rooted negative cultural beliefs towards people with mental health problem since health care workers are from the community even though they have medical knowledge background(28). Concerning to least types of mental disorders with their sign and symptoms majority of the respondent (77.65%; n=205) not listed. From those they listed depression were reported 10(3.8%) said lack of interest and sad mood; 9(3.4%) said feeling depressed and fearful, 8(3.03%) reported loss of interest and 6(2.27%) said loss of appetite. in those who listed symptoms of schizophrenia11 (4.17%) said disordered thinking and speech and for psychotic disorders 7(2.65%) said delusion and 8(3.03%) reported hallucination. The finding of this study revealed that When asked to identify medications used in mental health care, the majority could not identify either an antipsychotic or antidepressant medication: chlorpromazine was identified by 107(40.5%), haloperidol by 89(33.7%) and Amitriptyline by 54(20.5%), diazepam by 134(50.8%) and phenobarbitone 149(56.4%) are reported medical treatment for mental disorders where as 68(25.7%) of the respondent not listed types of treatment for mental illness indicating poor awareness about pharmacological knowledge and this indicting us the need for training for primary health care workers.

Mental illness stigma is a serious concern, due to its impact on patients' willingness to seek treatment, their quality of life and the discrimination that mentally ill individuals face (15).By activating uninformed and negative responses from members of society and threatening individuals' self-esteem and self-efficacy, stigma thwarts the growth and potential of individuals and families suffering from mental illness (16). Sartorius (15) noted that stigma extends to the institutions, health care workers and even mental health specialists who provide treatment. One result is that "stigma makes community and health decision-makers see people with mental illness with low regard, resulting in reluctance to invest resources into mental health care". Missing a diagnosis of mental disorder within a general health facility has been associated with negative stereotypes and stigmatizing attitudes reported among hospital staffs who have sufficient knowledge about schizophrenia and depression (17). The finding of this study suggested in line with that, more than six out of ten (49.2%) study participant expressed a generally negative attitude towards mentally ill patients. this study lower than with the study done in Nigeria, the difference might be different sample population(30). this finding also identified, more than seven out of ten (78%) of the respondents either strongly agreed (33.3%) or agreed (44.7%) with the statement that all people with mental illness have some strange behavior, this study higher than from Zambian study the difference might be due to lack of training and deep rooted cultural belief(29). more than four out of ten (43.2%) reported either strongly agree 17.8% or agree 25.4% with the stereotype that people with mental illness are dangerous, this finding is parallel with the study done in Zambia(29). A sizeable number 210(79.5%) had felt that , It's easy to identify who has a mental illness by the characteristics of their behavior 'insane' 'violent' and 'dangerous' indicating their negative view. Similar view was found in a study conducted in US, where majority (82.4%) respondents believed that symptoms of mental illness are associated with potential violence (43). our finding is higher than the study done in Zambia (29). It can have implication in patient care and overall outlook to the discipline.

Our finding revealed that Majority of study participant had poor practice 137(51.9%) which were below Bloom's cut off point, 60%-80%. while 67(25.4%) fair practice and 60(22.7%) good practice. Regarding practice of health care workers towards mental health service 138(52.3%) said it is hard to talk to someone with mental health problem. On the other hand 116(43.9%) of the respondent said they were not comfortable with attending to people with mental illness. two out of ten (20.5%) of the survey respondent reported they have ever provided treatment to a person with mental illness in their health instution.199 (75.4%) of the respondent reported that they have ever referred anyone with mental illness for treatment.

Having no experience of regular contact with mentally ill people increases the probability of being in one of the higher /favorable attitude/ categories decrease. This support the previous findings, for example those from Mitsuko Yamada et al. who investigated nursing students' attitudes toward people with mental disorders and showed that nursing students having the experience of contact with people with mental disorders had positive attitudes toward them(42,44). And another study by Nikolaos Kazantzis, found that respondents with high levels of prior contact with people who have a mental illness were more comfortable in interacting with people who have a mental illness (45).

#### 7. Limitation and Strength of the study

#### 7.1. Limitation of the study

- ➤ Presence of unanswered knowledge questions, especially the open ended ones meant some insights could not be captured.
- The self-administered nature of the questionnaire meant that responses could not be investigated further with follow up questions as would be the case of an interview.
- > It is better if this study was supported by qualitative methods.
- > Generalization of the findings of this study in other settings needs careful consideration due to geographical and infrastructural differences.
- ➤ Lack of Practice related literature which is done on primary health care unit was also one of the major challenges that we faced during the study period.

#### 7.2. Strength of the study

➤ This study explored knowledge, attitude and practice of health care workers on mental health perspective by covering study participant from health centers, which were from rural and urban town.

#### 8. Conclusion and Recommendation

#### 8.1. Conclusion

From the findings of the study, the following conclusions were made

- 1. Generally participant had low level of knowledge towards mental health
- 2. Majority of health care workers were reflected negative attitude towards mentally ill people.
- 3. more than half of health care workers had poor practice towards mental health care
- 4. Sex and having experience of regular contact with mentally ill people were found predictors of knowledge.
- 5. Having experience of regular contact with mentally ill people was found predictors of attitude.

#### 8.2. Recommendation

Based on the study findings and the above conclusions the following recommendations were forwarded.

- ✓ Training should be given to improve HCWs knowledge, attitude and practice towards mental health.
- ✓ It should be better if HCWs have experience of regular contact with mentally ill people since; it has been shown to be a potent factor in reducing stigmatizing attitudes.
- ✓ Our work continues to add weight to the argument that stigma towards mental illness exists across the globe, including Ethiopia where unique culturally appropriate interventions will need to be developed by local government and concerned body.
- ✓ Further qualitative research is needed to better understand the culturally specific thinking of causes of mental illness.
- ✓ Policy makers in the area of health should take the result of this study as an input in the future.

#### Reference

- 1. WHO. The World Health Report Mental health: New understanding; new hope. WHO, Geneva, 2001. Available on: URL:http://www.who.int/whr2001/2001/.
- 2. WHO Mental Health Care in Developing Countries: A Critical Appraisal of Research Findings. Technical Report Service.2001, 698: 5-34.
- 3. World Psychiatric Association. WPA Programme to Advice Stigma and Discrimination because of Schizophrenia, 2002.
- 4. Corrigan. P.W. How Clinical Diagnosis Might Exacerbate the Stigma of Mental Illness. Social Work, 2007. 52 (1), pp. 31-39.
- 5. Li, L., Comulada WS, Wu Z, Ding Y, Zhu W. Providers' HIV-related avoidance attitude and patient satisfaction. Health Expectations.2011
- 6. Chaundhary RK, Mishra BP: knowledge and practices of general practioner regarding psychiatric problem. industrial psychiatry journal.2009,18(1):22-26
- 7. Lappalainen-Lehto R, Seppa K, Nordback I. Cutting down substance abuse: present state and vision among surgeons and nurses. AddictiveBehaviour 2005; 30: (5)1013-1018
- 8. Schulze B. Stigma and mental health professionals: a review of the evidence on an intricate relationship. International Review of Psychiatry 2007; 19 (2):137-155
- 9. Group, L.G.M.H. Scale up services for mental disorders: A call for action. The Lancet, 2007. 370(9594) 1241-1252.
- 10. Amuyunzu-Nyamongo, M. The social and cultural aspects of mental health in African Societies. Commonwealth Health Partnerships, 2013; 59-63.
- 11. WHO. Book on mental health. Geneva: Human Rights and Legislation. 2002.
- 12. Becker, A.E., & Kleinman, A. Mental health and the global agenda. New England Journal of Medicine 2013; 369(1), 66-73.
- 13. Cortina, M., Sodha, A., Fazel, M., &Ramchandani, P. Prevalence of child mental health problems in Sub-Saharan Africa: a systematic review. Archives of Pediatrics and Adolescent Medicine 2012; 166(3), 276–281.

- 14. Susuman, S. A. Mental health promotion in Ethiopia: Emerging issues faculty of natural sciences. University of the Western Cape Town, South Africa. wmhconf2010.hhd.org/.../...2010
- 15. Sartorius, N. Stigma and mental health. The Lancet 2007; 370(9590), 810-811.
- 16. Corrigan, P. W., Larson, J. E., & Ruesch, N. Self-stigma and the "why try" effect: Impact on life goals and evidence-based practices. World Psychiatry 2009; 8(2): 75-81.
- 17. Schulze B. Stigma and mental health professionals: a review of the evidence on an intricate relationship. International Review of Psychiatry 2007; 19 (2):137-155.
- 18. Muga FA, Jenkins R. Training, attitude and practice of district health workers in Kenya. Soc Psychiatry Psychiatr Epidemiology 2008; 43:477–482.
- 19. Ewhrudjakpor C. Knowledge, beliefs and attitudes of health care providers towards the mentally ill in Delta State, Nigeria. Ethno Med2009; 3:19–25
- 20. Muga FA, Jenkins R. Training, attitude and practice of district health workers in Kenya. Soc Psychiatry Psychiatr Epidemiology 2008; 43:477–482
- 21. Murray CJL, Lopez AD, (Eds): Global Burden of Disease: A comprehensive assessment of mortality and disability from diseases, injuries, and risk factors in 1990 and projected to 2020(The Global Burden of Disease and Injury). Harvard School of Public Health; 1996.
- 22. Gureje O, Lasebikan V, Oluwanuga OE, Olley BO, Kola L. Community study of knowledge and attitude to mental illness in Nigeria. Br Psychiatry 2005; 186: 436–441
- 23. Schulze B. Stigma and mental health professionals: a review of the evidence on an intricate relationship. International Review of Psychiatry 2007; 19 (2):137-155
- 24. ShepherdS. They'repossessed? Cultural views of mental illness. http://www.medhunters.com/articles/theyrePossessed.html?hec
- 25. Thiru GS, Yad MJ. Are mental health professionals immune to stigmatizing beliefs? Psychiatr Serv 2005; 56:610.
- 26.Munson MR, Floersch JE, Townsend L., Are health beliefs related to adherence among adolescents with mood disorders? Adm Policy Mental Health. 2010 Sep; 37(5):408-16.
- 27. Shyangwa P M., Singh S., Khandelwal S K. Knowledge and Attitude about Mental Illness among Nursing Staff 2003.

- 28. Deribew A, Tesfaye M: Assessment of knowledge, attitude and practice of nursing staff towards mental health problems in Jimma zone, south western Ethiopia. Ethiop J Health Sci 2005, 15:
- 29. Kapungwe, A., Mwanza J., Cooper S, Lund C, Mwage L, Mayeya J, Etal: Attitudes of primary health care providers towards people with mental illness: evidence from two districts in Zambia. Afr J psychiatry 2011; 14:290-297.
- 30.Al-Adawi s, etal: Perception of and Attitude towards Mental Illness in Oman Int J Soc Psychiatry December 1, 2002 48: 305-317.
- 31. Cowan J, Raja S, Naik A, Armstrong G: Knowledge and attitudes of doctors regarding the provision of mental health care in Doddaballapur Taluk, Bangalore Rural district, Karnataka, India. Int J Ment Health Syst 2012., 6: doi: 10.1186/1752-4458-1186-1121.
- 32. Abera M., Tesfaye. M, Belachew T, Charlotte H: Perceived challenges and opportunities arising from integration of mental health into primary care: a cross-sectional survey of primary health care workers in south-west Ethiopia. BMC Health Services Research 2014.14:113
- 33. Chaudhary, R. K., & Mishra, B. P. (2009). Knowledge and practices of general practitioners regarding psychiatric problems. *Industrial Psychiatry Journal*, 18(1), 22-26. doi: 10.4103/0972-6748.57853
- 34. WHO-AIMS. (2006). Report on Mental Health System.
- 35. Adewuya, A. O., & Oguntade, A. A. Doctors' attitude towards people with mental illness in Western Nigeria. *Soc Psychiatry Psychiatr Epidemiology* 2007. *42*(11), 931-936.
- 36.Ukpong, D. I., & Abasiubong, F. Stigmatizing attitudes towards the mentally ill: A survey in a Nigerian university teaching hospital. *South African Journal of Psychiatry* 2010. *16*(2).
- 37. Gureje, O., Lasebikan, V. O., Ephraim-Oluwanuga, O., Olley, B. O., & Kola, L. Community study of knowledge of and attitude to mental illness in Nigeria. *The British Journal of Psychiatry* 2005.186(5), 436-441.
- 38.Bjorkman, T., Angelman, T., & Jonsson, M. Attitudes towards people with mental illness: a cross-sectional study among nursing staff in psychiatric and somatic care. [Research Support, Non-U.S. Gov't]. Scand J Caring Sci 2008.22(2), 170-177.

- 39. Hamdan-Mansour, A. M., & Wardam, L. A. Attitudes of Jordanian mental health nurses toward mental illness and patients with mental illness. *Issues Mental Health Nurse* 2009.30(11), 705-711.
- 40. Panayiotopoulos, C., Pavlakis, A., & Apostolou, M. Improving mental health services through the measurement of attitudes and knowledge of mental health professionals and the general population in Cyprus. *International Journal of Mental Health* 2012 41(4), 30-46.
- 41. Chambers, M., Guise, V., Valimaki, M., Botelho, M. A., Scott, A., Staniuliene, V., &Zanotti, R. Nurses' attitudes to mental illness: a comparison of a sample of nurses from five European countries. [Research Support, Non-U.S. Gov't]. IntJ Nurs Stud 2010. 47(3), 350-362.
- 42. Ebrahimi, H., Namdar, H., & Vahidi, M. Mental illness stigma among nurses in psychiatric wards of teaching hospitals in the north-west of Iran. *Iran J Nurs Midwifery Res* 2012. *17*(7), 534-538.
- 43.BruceG, LinkJ, PhelanC etal. Public conceptions of mental illness—label, cause, dangerousness and social distance. American Journal of Public Health 1999; 89(9): 1328-1332.
- 44. YAMADA M., et al., Investigation of nursing students' attitudes toward people with mental disorders, A comparative study of Thailand and Japan, 69–75 (2001)
- 45. Kazantzis, N. et al.: Public attitudes toward people with mental illness in New Zealand, 1995-1996. Australian Journal of Rehabilitation Counseling Volume 15 Number 2 2009 pp. 74–91.
- 46. Wolaita zone health department, Annual Report. 2015.
- 47. Bloom BS (1968). Learning for mastery, Evaluation Comment 1(2): 1-12

**Annexes** 

A: Consent form for the study

Hello, my name is Bezabih Belay and I am a student at Jimma University College Health

Sciences, currently conducting a research to assess Knowledge, Attitude and Practice towards

mental health among health care workers of Wolaita Zone. Thus, I am requesting your

cooperation to fill out the survey question which will take about 20 minutes to complete.

Participation in this survey will be voluntary, and if you don't want to participate or if there is

any question you don't want to answer you can skip to the next, or if you choose not to

participate you could withdraw at any time. I assure all information that you provide will remain

strictly private, and confidentiality of responses would be maintained during and after data

collection. Only numbers will be assigned to each copy and no name will be required on the

questionnaire. The numbers would facilitate data entry and analysis, so no one can link your

identity with the registration numbers. Your individual answers will not be discussed with the

staff members. Findings from this research are believed to serve practitioners to design evidence

based programs. Moreover studies in similar topics which may be conducted in a different scale

and depth can make use this study as a spring board. I hope you will participate in the survey as

your feedbacks are important. Thank you for your willingness to be my study participant and

taking time to fill study questionnaire.

*If you have any questions & concerns about the study you should contact:* 

Bezabih Belay

Jimma University, college of Public Health & Medical Sciences

Dept. of Epidemiology

Mobile Phone: +251913301967/+251964978752

Email:beza545@gmail.com or fikiru1987@gmail.com

43

# B: Questioners for the study

Questioners to determine knowledge, attitude, and practice about mental health among health care workers in primary health care unit Wolaita Zone, Southern Ethiopia, 2016.

`	SECTION 1: Questions to assess Socio Demographic Information								
NO.	QUESTIONS AND FILTERS	CODING CATEGORY	Remarks						
001	How old are you?	Age in years							
002	What is your gender?	1.male							
		2.female							
003	Marital Status	1.Single							
		2.Married							
		3.Divorsed							
004	Which ethnic group would you	1. Wolaita 2.Gamo							
	belong?	3. Sidama 4.Gurage.							
		5.Oromo 6.Amahara							
		7.Tigre 8.others							
005	What is your educational	1.Diploma							
	level?	2.Degree e 3.postgraduate degree							
006	What is your field of study?	1.Diploma Nurse							
		2.Bsc Nurse							
		3.Health officer							
		4.Midwifery							

007	Have you taken pre service	1.Yes
	training in mental health?	2.No
		3.I don't know
008	If yes, where do you get?	1.from collage
		2.from health professional
		3.others
009	If yes for Qua.No 008, is there	1.Yes
	clinical attachment?	2.No 3.I don't know
010	What is your work experience?	
		In years
011	In which Woredas the health	
	facility you work is found	Name
012	In which Health center you	
	work?	Name

	Section 2:Health facility related information								
	Questions Answers			Remarks					
201	Do you have time to deliver mental health service in your health center?	1. Yes	2.No						
202	Have you taken in- service training in mental health?	1.Yes	2.No						
203	Do you have experience of regular contact with mentally ill people	1.Yes	2.No						

	SECTION 3: Questions to assess Knowledge of the Respondent							
No	Questions and filters	Coding category	Remark					
301	What do you think	1.evil sprit 2.due to sins committed						
	causes/risk factors of	3. Attack from the devil						
	mental	4.magic 5.will of God						
	illnesses?(circle one or	6.unemployment						
	all that apply	7.Divorce 8.genetic exposure						
		9.work overloud 10.loss of loved one						
		11.confilct in marriage						
		12.Non mental illness						
		13.financial constraint						
		14.physical or sexual abuse 15.Curse 16.Evil						
		eye						
		17.use of psychoactive substance						
		18.Nuerochemical imbalance						
302	Please list at Least 4							
	types of mental illness							
	that you know?							

303	Please List at least 4	
	mental disorders with	
	their symptoms?	
304	Please Mention types	
	of medication for	
	mental illness at list 4	

	SECTION 4:Questions to assess attitude of the respondent								
(nega	(negatively worded statement from question 401—415, where as positively worded statement								
from	from questions 416-419)								
S.N	Questions	Agree	Agree	Undecid	Disagree	Disagree			
0		strongly		ed		strongly			
401	People with mental illness								
	have unpredictable behavior								
402	If people become mentally ill								
	once, they easily become ill								
	again								
403	People with mental illness are								
	dangerous								
404	It's easy to identify who has a								
	mental illness by the								
	characteristics of their								

	behavior			
405	All people with mental illness			
	have some strange behavior			
406	Find it hard to talk to			
	someone with mental health			
	problems			
407	Even after treatment, I would			
	be doubtful to be around			
	people who has been treated			
	for mental illness			
408	Mental patients should not be			
	treated in the same health			
	center with other people			
409	People with mental illness			
	should not be allowed to work			
410	Political and individual rights			
	of mentally ill persons should			
	be suspended while on			
	treatment to help them			
411	Those with mental illness			
	should not have children			
412	Violent mental patients			
	should be handcuffed			
413	Detention in a solitary place			
	should be considered for			
	people with mental illness			
414	I would not want to live next			
	door to someone who has			
	been mentally ill			
415	traditional healers are better in			

	effectiveness than our medical			
	care			
416	Mentally sick persons are			
	entitled to the same attention			
	in the health center as general			
	patients			
417	Mental illness is a problem			
	for Ethiopia			
418	Mental health care is			
	important			
419	As far as possible mental			
	health services should be			
	provided through community-			
	based			
	Facilities			

	SECTION 5: Quastions to assess Practice of the Respondent					
S.NO	Questions	Answers Remarks				
501	Is it hard to talk to someone with	1.yes 2.No				
	mental health problems?	3.I don't know				
502	Are you comfortable with attending to	1.yes 2.No				
	people with mental illness?	3.I don't know				
503	Have you ever provided treatment to	1.yes 2.No				
	persons with mental illness in your	3.I don't know				
	health center?					

504	Have you ever supervised by mental	1.yes 2.No	
	health specialist?	3.I don't know	
505	Have you ever referred anyone with a	1.yes 2.No	If No,
	mental illness for treatment?	3.I don't know	skip to
			question
			407
506	Did you receive feedback on the	1. yes 2.No	
	patients you have referred?	3.I don't know	
507	Do you believe that you receive	1.yes 2.No	
	sufficient support from the mental	3.I don't know	
	health services to build your capacity?		
508		1.yes 2.No	
	Do you think that the health facility	3.I don't know	
	where you work can accommodate the		
	care of persons with mental illness?		

#### C: Amharic version Consent form for study

በወላይታ ዞን ጤና መምሪያ የመጀመሪያ ደረጃ አገልግሎት ሰጭ የህዝብ ተቋጣት ሥር የምሰሩ የጤና ባለሙያዎች በአይምሮ ጤና ላይ ያላቸውን እውቀት፤ ግንዛቤና አጠቃቀም ሁኔታ ለመገምገም የተዘጋጀ መጠይቅ

#### የስምምነት ጣረጋገጫ ቅፅ

ጤና ይስዋልኝ፣እኔ በዛብህ በላይ በጅጣ ዩኒቨርስቲ የህብረተሰብ ጤና አጠባበቅ የጣስተርስ ድግሪ ተጣሪ ነኝ፡፡ ይህ ጥናትና ምርምር በወላይታ ዞን ጤና መምሪያ የመጀመሪያ ደረጃ አገልግሎት ሰጭ የህዝብ ተቋጣት ሥር የምሰሩ የጤና ባለሙያዎች በአይምሮ ጤና ላይ ያላቸውን እውቀት፤ ግንዛቤና አጠቃቀም ሁኔታ ለመገምገም የተዘጋጀ መጠይቅ ነው፡፡ከዚህ ጥናትም የሚገኘው ውጤት ለባለሙያዎችም በጣስረጃ የተደገፈ ዕቅድ ለጣቀድና በዚሁ ዙሪያ ተመሳሳይ ጥናት ለጣከናወን ለሚፈልጉ አጥኚዎች እንደመደርደሪያነት ያገለግላል ተብሎ ይታሰባል፡፡ ይህንን በፍቃዯኝነት ላይ የተመሰረተ መጠይቅ ለመሙላት 15 ደቅቃ የሚፈጅብዎት ሲሆን ለመሳተፍ ካልፈለጉ አይገደዱም፣እንዱሁም መሳተፍ ከጀመሩ በኋላ በጣንኛውም ጊዜ አቋርጠው መውጣት ይችላሉ፡፡

ለጥያቄዎቹ የሚሰጥዋቸው መልሶች በሙሉ ሚስጥራዊነታቸው የተጠበቀ ይሆናል፡፡ ስለዚህ ስለማንነተዎ እና ስለሚሰጥዋቸው መልሶች በምስጥር መጠበቅ ምንም አይነት ስጋት አይባባዎ፡፡ የእርስዎ በዚህ ጥናት ውስጥ ተሳታፊ መሆን ለጥናቱ በተሳካ ሁኔታ መጠናቀቅ ብቻ ሳይሆን በአይምሮ ጤና አገልግሎት መሻሻል ከፍተኛ አስተዋፅኦ ስለሚኖረው በዚህ ጥናት ውስጥ እንዱሳተፉ በአክብሮት እጠይቃለሁ፡፡

ለተጨማሪ መረጃ በስልክ ቁጥር 0913301967/0964978752 ወይም ኢሜይል beza545@gmail.com ልያንኙኝ ይችላሉ፡፡

በጥናቱ ለማሳተፍ ፈቃደኛ ኖት?	
እሳተፋለሁ	
<i>አ</i> ልሳተፍም	

ለመሳተፍ ፍቃደኛ ከሆኑ ወደ ቀጣዮቹ ጥያቄዎች ይለፉ፡፡ለመሳተፍ ፈቃደኛ ካልሆኑ ደግሞ አመስግነው ጥያቄውን ያቋርጡ፡፡

# D: Amharic version of the questionnaire for the study

ክፍል 1:የተጠያቂው አጠቃላይ የጣህበራዊ መረጃ የተመለከተ መጠይቅ

ተራ.ቁ	<i>ጥያቄዎ</i> ቸ	<i></i>	<b>እ</b> ለፍ
001	እድ <i>ሜዎ</i> ስንት ነው?		
		ዓመት	
002	ጾታዎ ምንዴ ነው?	1.ሴት	
		2.ወንዴ	
003	የኃብቻዎ ሁኔታ ምንዴ ነው?		
		1. ያላንባ 2. ያንባ	
		3. የተፋታ	
004	በሔረሰቦዎ ምንድ ነው?	1.ወላይታ 2.ጋሞ	
004	ווהגנוויף אייזג ושיין	3.ስዳማ 4.ጉራጌ	
		5.አሮሞ 6.አጣራ 7.ትባሬ ለሎቸ	
007	2 m 200 2 t m 20 1 m 2		
005	የሙያዎ ደረጃ ምንድ ነው?	1.ዲፔሎማ	
		2.496	
		3.ከዲፔሎማ ወደ ድግሪ ያደገ	
006	a and all man all m	(postgraduate Degree).	
006	የሙያዎ አይነት ምንደነው ?	1.ትርስ	
		2.ጤና መኮንን	
		3.አዋላጅ ነርስ	
007	በሙያዎ ከመስራቶዎ በፊት በአይምሮ	1.አዎ	<i>ማ</i> ልሱ አዎ ከሆነ ጥያቄ ቁ.08
	ጤና ላይ ስልጠና <i>ወ</i> ስደዋል?	2.ኢይ	ይመልሱ
008	ከየት ስልጠናውን አንኙ?	1.ከኮሌጂ	
		2.ከጤና ባለሙያ	
		3.ክለሎችይጠቀስ	
009	ስለ ስነ-አይምሮ ህክምና ምርመራ	1.አዎ	
	(clinical attachement)	2.አይደለም	
	(Chinical attachement)	4.1 المركباد الا	

	ከሥልጠናው በሻንር ነበር?	
010	በሙያዎ በጠቅሳሳው ለምን ያህል ጊዜ	
	አንልግለዋል?	
011	የሚሰሩበት ወረዳ ስም	
012	የሚሰሩበት ጤና ጣቢያ ስም	

# ክፍል 2፡የጤና ድርጅት (healthy facility related) የተመለከተ መረጃ

	Section 2:Health system related information					
	ተያቄ	መልስ		አስተያየት		
201	የአይምሮ ህውማንን ለማከም በቂ ጊዜ አለ/ሽ?	1.አለ	2.የለም			
202	ስለ አይምሮ ጤና በሚመለከት የሥራ ላይ ስልጠና (In-service training) ወስደው ያውቃሉ?	1.አዎ	2.አይደለም			
203	በማህበረሰቡ ውስጥ ወይም በጤና ተቋማት ውስጥ ሥራ ስሰሩ የአይምሮ በሽተኛ <i>ጋ</i> ር በአካል ተ <i>ገ</i> ናኝተው ያው <i>ቃ</i> ሉ	1.አዎ	2.አይደለም			

ክፍል 3:የአይምሮ ጤና የእውቀት ደረጃን የሚዲስስ መጠይቅ

<i>ተያቄዎ</i> ቸ	<i>ማ</i> ልስ	እ ለፍ
ከሚከተሉት ምርጫዎች ውስጥ ለአይምሮ	1.እርኩስ መንፌስ	
<i>ህመም የሚያጋ</i> ልጡ ምክንያቶችን/መንሰኤ/	2.ሐጥያት ከመሥራት የተነሳ	
ምረጥ?	3.ከእርኩስ መንፌስ ጥቃት የተነሳ	
	4.ከመተት የተነሳ	
	5.ከእግ/ር ፌቃድ የተነሳ	
	6.ከሥራ አጥነት የተነሳ	
	7.ከትዳር መፋታት የተነሳ	
	9.ከሥራ ጫና የተነሳ	
	10.የምያፌቅረውን ሰው በሞት ማጣት	
	11.በትዳር ውስጥ መጣላት	
	12.ከለሎች በሽታዎች የተነሳ	
	13.ከንንዘብ እጥረት የተነሳ	
	14.አካላዊ ወይም <i>የታ</i> ዊ ትንኮሳ የተነሳ	
	15.ከእርባማን የተነሳ	
	16.ከቡዳ አይን የተነሳ	
	17.አይምሮን የሚያነቃቁ እዖችን ከመጠቀም የተነሳ	
	18.በአይምሮ ውስጥ ያሉ	
	ከሚካሎቸ(Neurochemical imbalance)	
	አለመጣጣም	
	19.genetic exposure	
አራቱን (4) ይጥቀሱ?		
	ስሚከተሉት ምርጫዎች ውስጥ ለአይምሮ ህመም የሚያጋልጡ ምክንያቶችን/መንሰኤ/ ምረጥ?  እባኮዎን ከምያውቁት የአይምሮ ህመም (mental illness) አይነቶች ቢያንስ	ከሚከተሉት ምርጫዎች ውስፕ ለአይምሮ ህመም የሚያጋልጡ ምክንያቶችን/መንስኤ/ ምረጥ?  3.ከአርኩስ መንፌስ ተቃት የተነሳ 4.ከመተት የተነሳ 5.ከአማ/ር ፌቃድ የተነሳ 6.ከሥራ አዋነት የተነሳ 7.ከትዳር ሙፋታት የተነሳ 10.የምያፌቅረውን ሰው በሞት ማጣት 11.በትዳር ውስፕ መጣላት 12.ከለሎች በሽታዎች የተነሳ 13.ከንዝብ አጥረት የተነሳ 14.አካላዊ ወይም ፆታዊ ትንኮሳ የተነሳ 15.ከአርግማን የተነሳ 16.ከቡዳ አይን የተነሳ 16.ከቡዳ አይን የተነሳ 18.በአይምሮ ውስፕ ያሉ ከሚካሎች(Neurochemical imbalance) አለመጣጣም 19.genetic exposure

303	እባኮዎን ከምያውቁት የአይምሮ መዛባት(mental disorders) አይነቶች ቢያንስ አራቱን(4) እስከነ ምልክቶች ይጥቀሱ	
304	የአይምሮ ህመምን ለማከም ከምያገለግሉ	
JUT	መዲሐኒት አይነቶች ቢያንስ አራቱን (4)	
	ይተቀሱ?	

# ክፍል 4 ፡ተሳታፍዉ ስለ አይምሮ ጤና ያላቸው አመለካከት የተመለከቱ ጥያቄዎች

ተራ.ቁ	ከሚከተሉት ነጥቦች የሚሴጣዎትን ይመልሱ	በጣም	እስ <b>ማ</b> ማለሁ	መካከለኛ	አልስ <i>ማማ</i> ም	በጣም አልስጣጣም
		እስ <b>ማ</b> ማለሁ				
401	የአይምሮ ህመም ያለባቸው ሰዎች					
	የማይገመት ባህሪ አለባቸው					
402	ሰዎች አንደዉኑ በአይምሮ ህመም ከተጠቁ					
	በቀላሉ በተደ <i>ጋጋ</i> ም ይታመጣሉ					
403	የአይምሮ ህመም ያለባቸው ሰዎች አደገኞች					
	ናቸው					
404	የአይምሮ ህመም ያለባቸውን ሰዎች በቀላሉ					
	ከምያሳዩት ባህሪ ተነስተን መለየት እንቸላለን					
405	<i>ሁ</i> ሉም የአይምሮ <i>ህ</i> መም ያለባቸው ሰዎቸ					
	የተለየ ባህሪ ያሳያሉ					
406	የአይምሮ <i>ህመ</i> ም ካለባቸው ሰዎች <i>ጋ</i> ር					
	ማውራት በጣም ከባድ ነው					
407	ከሀክምና በኃላም ቢሆን እንኳን አጠባቸው					
	መሆን በጣም ያስፈራል					
408	የአይምሮ ህመም ያለባቸው ሰዎች ከለሎች					
	በሽተኞች <i>ጋ</i> ር ሆነው በአንድ ሔና ጣቢያ					
	<i>መታ</i> ከም የለባቸውም					
409	የአይምሮ ህመም ያለባቸው ሰዎች ሥራ					
	<i>እንድስሩ መሬቀድ ተገ</i> ቢ አይደለም					
410	የአይምሮ ህመም ያለባቸው ሰዎችን ለማከም					
	ስባል የፖለቲካና የግል መቢታቸው መከበር					
	የለበትም					
411	የአይምሮ ህመም ያለበት ሰው ልጅ ልኖረው					
	አይ <i>ገ</i> ባም					
412	የምረብሽ የአይምሮ በሽተኛ በሰንሰለት					
	<i>መ</i> ታሰር አለበት					
413	የአይምሮ በሽተኞች ለብቻቸው					
	በተዘጋጀላቸው በታ መቆየት አለባቸው					

414	የአይምሮ በሽተኛው ቤቱ እኔ ከምኖርበት ቤት አጠንብ ከሆነ አልኖርም			
415	የአይምሮ በሽተኛ ለማከም ከዘመናዊ ህክምና ይልቅ የባህል ህክምና የተሻለ ነው			
416	የአይምሮ በሽተኞች እንደለሎች በሽተኞች በጤና ጣቢያ ውስጥ በእኩል መታየት አለባቸው			
417	የአይምሮ ህመም በእትዮጵያ የህብረተሰብ ጤና ችግር ነው			
418	የአይምሮ ጤና ህክምና አስፈላጊ ነው			
419	የአይምሮ ጤና አገልግሎት በተቻለ <i>መ</i> ጠን ህብረተሰቡን ባማከለ ጤና ተቋም <i>መ</i> ሰጠት አለበት			

# ከፍል 5 ፡ተሳታፍዉ ስለ አይምሮ **ሔና ህ**ክምና ተግባሪ የተመለከቱ **ፕ**ያቄዎች

ተራ.ቁ	<i>ጥያቄዎች</i>	<i>መ</i> ልስ	<b>እ</b> ለፍ
501	የአይምሮ ጤና ቸግር ካለበት ሰው <i>ጋ</i> ር ጣውራት ከባድ ነው?	1.አዎ 2.አይደለም	
502	የአይምሮ ህመም ያለባቸውን ሰዎች ተከታትለው ማከም ይመቾታል?	1.አዎ 2.አይደለም	
503	በጤና ጣቢያው ውስጥ የአይምሮ ህመምተኛን መርምራ አድርገው ያውቃሉ?	1.አዎ 2.አይደለም	
504	በስነአይምሮጤናስፔሻልስትስለአይምሮህክምናድጋፍናክትትልተደረገውያውቃል?	1.አዎ 2.አይደለም	
505	የአይምሮ ህመም ያለበትን ሰው የተሻለ ህክምና ወደ ሚያገኚበት ሪፔር አድርገው ያውቃሉ?	1.አዎ 2.አይደለም	መልሱ አዎ ከሆነ የሚቀጥለውን ይመልሳል
506	ሪፔር ስላደረጉት በሽተኛ ግብረ መልስ ደርሶት ያውቃል?	1.አዎ 2. አይደለም	
507	ስለ አይምሮ ህክምና አገልግሎት በምመለከት ተገቢውን ድጋፍ ከሚመለከተው አግንቻለሁ ብለው ያስባሉ?	1.አዎ 2.አይደለም	
508	እርሶዎ የምሰሩበት ጤና ጣቢያ የአይምሮ ህሙማንን ለማስተናንድ በቂ ነው ብለው ያስባሉ	1.አዎ 2.አይደለም	

# I: Bloom's cut off point and coding of the scores Knowledge section

A correct answer was given 1 score and 0 score for wrong answer. The scores vary from 0-14 points and were classified into 3 levels as follows: Bloom's cut off point, 60%-80%.

# **Scores Descriptions**

□ 11-14 (80-100%) High levels

☐ 8-10 (60-79%) Moderate levels

 $\Box$  0-7 ( $\leq$  59%) Low levels

#### **Attitude section**

The rating scale for attitude questions on a Likert's scale which include both positive and negative was scored as follow:

Positive statement		Negative statement	
Options	Score	Options	Score
Strongly Agree	4	Strongly Agree	0
Agree	3	Agree	1
Neutral	2	Neutral	2
Disagree	1	Disagree	3
Strongly Disagree	0	Strongly Disagree	4

The scores were classified into 3 levels (Positive, Neutral and Negative Attitude).

☐ Positive Attitude 61-76 scores (80%-100%)

□ Neutral Attitude 46-60 scores (60%-79%)

□ Negative Attitude 0-45 scores ( $\leq$  59%)

The practice section: the overall practice status towards mental health is said to be (good, fair and poor) based on the same criteria (Bloom's cut off point, 60%-80%).

 Score
 description

  $\circ$  7—8 (80%---100%)
 good practice

  $\circ$  5---6 (60%---79%)
 fair practice

  $\circ$  0---4 ( $\leq$ 59%)
 poor practice